

LEARNER PROFILE

GLEN TAPUMANAI



LearningWorks
HE KURA WHAKANGUNGU

PROGRAMME: **INTRODUCTION TO TEAM LEADERSHIP (LEVEL 3)**
EMPLOYER: **SEALED AIR**
FACILITATOR: **ANDREW**

“I know I need to act differently and use different leadership styles when dealing with staff.”

Glen was asked by his workplace to enrol in the ITL3 programme. Now, he's very grateful to his workplace for encouraging him to begin his learning journey and for supporting him throughout the process. Sealed Air is a global company and continued to operate throughout the pandemic with fluctuating sickness levels, yet management and Glen's supervisors always provided the time for him to meet his study commitments.

It's challenging times for manufacturing at the moment. It's difficult, accessing containers to move product and deadlines are constantly being juggled around. Glen continues, "Sometimes we have to work hard out to meet our orders. Yet, through these difficult times my workplace has given me time when I needed to complete my assessments and provided me with time in the office to complete the online content."

He says, "I did try to take the laptop home but found there were too many distractions. Really, I wouldn't have been able to complete the course if work wasn't so supportive with the time, they gave me."

“This course gave me really useful knowledge that I can use in my workplace.”



Glen says, "I'm always keen to learn new knowledge and this course gave me lots of ideas on how to deal with different situations. It's information I'll always have in the back of my mind. I know I need to act differently and use different leadership styles when I'm dealing with staff. I'm a younger Team Leader and my team are older Island men, so I have to be mindful of our cultural and social needs.

Overall, this course gave me really useful knowledge that I am using in my workplace. I'll probably still make some mistakes before I get it right. It's just going to be about continuing to learn for me."

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